



## A MESSAGE REGARDING COVID-19

With the evolution of the worldwide Coronavirus (COVID-19) situation, we here at Factory wanted to take a moment to assure you that the health and wellbeing of our audiences, artists, and staff is always our top priority. For clear and up-to-date information about local risk we're following Health Canada, Public Health Ontario, and Toronto Public Health. However, we do recognize that the situation is rapidly evolving and we want to ensure our community is kept as safe as possible.

Factory has made the decision that beginning Monday March 16 all scheduled performances for the next 30 days will be suspended. This unfortunately means that **our upcoming presentation of Ghost River Theatre's ONE has been cancelled**. This was a decision that was not made lightly, however, in an effort to protect the health and wellbeing of our touring company coming from Calgary and our audiences, we felt that this was the best course of action.

At this time, ticketholders for *ONE* will be contacted by our Box Office with the following options:

1. As a not-for-profit theatre, this decision impacts our ability to deliver the great art you expect at Factory. During this time, we ask for your support and to consider donating the value of your ticket(s) back to the theatre for a charitable donation receipt.
2. You may apply a credit to your Factory Theatre account to use towards an upcoming production in our 2019/20 or 2020/21 Season.

Over the next 30 days, we will continue to monitor any updates and recommendations from public health authorities. Our hope is that we will be able to move forward with performances for our last show of the season as scheduled (Daniel MacIvor's *House*, May 2 – 24). If this decision were to change, we would immediately post a notice on our website and social media and notify all ticket holders by email. The decision to postpone or cancel this show will be made according to the directives issued by public health authorities.

Factory's Administration Offices will remain open, however, we have put a number of protocols and policies in place to ensure staff and artists are kept safe and healthy during this time, such as: the ability to work from home, increased number of sick days for those feeling unwell, and increased cleaning and sanitization of the building and all contact surfaces.



If you are looking for additional information regarding COVID-19 and guidelines to help keep yourself and others healthy, we recommend you visit the websites linked below. The health and safety of our patrons, artists, staff and volunteers are our highest priority. We will continue to be diligent in our efforts and will update you as things evolve.

**FURTHER INFORMATION:**

- [Toronto Public Health](#)
- [Public Health Ontario](#)
- [Government of Canada](#)
- If you are sick with respiratory symptoms for which you would not normally seek care, please contact **Telehealth Ontario: 1-866-797-0000**